

POSITION DETAILS

Title	Manager					
Salary	\$78,000					
Division	Security, Legal & Recovery Unit					
Term of employment	Contractual (3 years)					
Job Description	 The Security, Legal & Recovery Manager at Samoa Business Hub is responsible for overseeing all security operations, legal matters related to recovery, and ensuring legal compliance across the organization. This leadership role involves strategic planning, managing recovery initiatives, liaising with legal authorities, and coordinating security protocols to safeguard the assets, staff, and reputation of the Samoa Business Hub. In addition, the Manager is responsible for overseeing and implementing the work planfor the Division. Incumbent will be under general supervision of, and reports directly to CEO. 					

KEY RESPONSIBILITIES AND DUTIES

Develop Develop and involve and a second and a second as a second
 Develop/Review and implement comprehensive security policies and procedures to protect the Samoa Business Hub. Lead and supervise security personnel and recovery teams to ensure effective operations. Oversee and coordinate recovery activities, including debt collection, asset recovery, and legal proceedings. Manage relationships with legal authorities, external legal advisors, and law enforcement to facilitate legal processes. Ensure legal compliance with Samoan laws and organizational policies across all activities. Provide strategic advice on risk management and mitigation strategies. Oversee the drafting, review, and management of legal documents related to recovery and security. Conduct regular security assessments and update security strategies accordingly. Coordinate internal training and awareness programs on security policies and legal compliance. Prepare reports for senior management on security, legal, and recovery matters. Ensure the confidentiality and integrity of sensitive information.
 Initiate liaisons and networks with stakeholders Represent the organisations in public forums both local andinternational Create and maintain active relationships with the Banks

Executive Support

- Assist with the administration of the Business Loan Guarantee Scheme(BLGS)
- Provide professional advice for the CEO
- Take on role and acting and represent the organization in the absences of the CEO

PERFORMANCE STANDARDS

Key Performance Indicators

- Response Time to Security Incidents: Respond to security issues within set timelines within the Strategic Plan.
- Number of Security Incidents: Maintain or reduce the number of incidents reported annually.
- Recovery Rate: Achieve a target percentage of assets or debts recovered within set timeframes.
- Legal Case Resolution: Resolve legal matters within defined time limits.
- Compliance Score: Maintain 100% compliance with legal and security policies during audits.
- Staff Training & Awareness: Conduct at least 1 security/legal training sessions per year.
- Staff Supervision & Performance: Achieve positive performance reviews for the security and recovery team.
- Budget Management: Stay within allocated budget for security and recovery activities.
- Documentation Accuracy: Ensure 100% accuracy and timeliness of legal and recovery documentation.
- Risk Assessments Conducted: Complete a specified number of risk assessments annually with mitigation plans implemented.

ELIGIBILITY CRITERIA

Education

- Degree in Economics, Commercial Law, Business Management, Banking or related fields
- Proven experience in security management, legal affairs, or recovery operations at a managerial level, preferably within a corporate or organizational setting.
- Strong knowledge of Samoan legal frameworks and recovery processes.
- Demonstrated leadership and team management skills.
- Excellent negotiation, communication, and interpersonal skills.
- Strategic thinking and problem-solving abilities.
- Strong organizational and decision-making skills.
- Relevant certifications in security management, legal studies, or related fields are advantageous.

Work experience

- Minimum of 5 years of professional experience in security management, legal affairs, or asset recovery, preferably within a corporate, governmental, or organizational setting.
- Proven track record of developing and implementing security protocols and policies.
- Demonstrated experience in managing legal cases, liaising with law enforcement and legal authorities.
- Experience in leading and supervising teams, with strong leadership

	 and decision-making skills. Prior experience in risk management, compliance, and crisis response is highly desirable. Familiarity with legal frameworks and recovery procedures relevant to Samoa or similar jurisdictions. High degree of written and spoken fluency in both Samoan and English
Other skills	 Ability to relate to all economic sectors Good team worker Strategic thinking and planning to align security and recovery initiatives with organizational goals Strong negotiation and influence skills for legal and recovery negotiations Excellent communication and interpersonal skills for liaising with authorities, staff, and external partners Analytical and problem-solving abilities to assess risks and develop effective solutions Conflict resolution and dispute management skills Attention to detail for legal documentation and incident reporting Proficiency with security systems and legal research tools Cultural sensitivity and understanding of local laws relevant to Samoa Leadership and team development skills to manage and motivate staff Adaptability and resilience to respond effectively to emergencies and changing environments Valid driver's license